

Rogers Audio Conferencing



Changing the way you do business.

At a time when many businesses have to do more with less, managing your communication costs is key. Rogers Audio Conferencing service provides a cost-efficient method for your employees to communicate and exchange ideas with colleagues globally. Using state-of-the-art bridging technology, our conferencing options help businesses communicate with co-workers, vendors and customers across the country and around the world.

We offer multiple conferencing options, highly trained customer support, and extensive features to help maximize the productivity of your call.

Call Types

On-Demand Audio Conferencing

- Ideal for frequent users or regularly scheduled meetings as the bridge is open 24x7. No reservations are required, and operator assistance is available by simply dialing *0

Automated Audio Conferencing

- Ideal for adhoc users, this type of call requires advanced reservations, and provides operator assistance during the call by simply dialing *0

Operator Handled Audio Conferencing

- Ideal for larger calls that require a professional touch, this type of call provides a dedicated operator who greets and checks participant details before they enter the call, provides audio quality monitoring and remains on stand-by throughout the call

Premier Audio Conferencing

- Ideal for major corporate announcements, product launches and seminars, this type of call provides a dedicated operator to maintain control of the call and facilitate questions and answers, and an event coordinator to assist with pre-planning and post-call follow up



Rogers Audio Conferencing Features

Some of our more popular conferencing features include:

PIN Codes

- Participants enter a PIN and participant code for improved security

Participant Lists/User Lists

- A list of all participants that attended the conference call is sent to the moderator after the call

Call Replay/Call Replay Plus

- When pre-ordered, your call can be recorded and made available for participants to listen to at a later date
 - Call Replay: User can access the recording via passcode at any time
 - Call Replay Plus: An operator collects information before connecting users to the recording

Conference Recording

- When pre-ordered, the conference call can be archived on CD or audiocassette
- Editing is available to remove background noise, static, or pauses from the call

Music on Hold

- Participants listen to music while waiting for the conference to begin

Why Rogers Business Solutions?

Rogers Business Solutions provides wireless, voice, data, Internet and IP VPN solutions to businesses of all sizes across the country. RBS owns and operates a robust, transcontinental network with a 100 per cent digital fibre optic backbone with interconnect points to the U.S. and overseas for seamless, cross-border and international coverage. Rogers Business Solutions is a subsidiary of Rogers Communications Inc., a diversified Canadian communications and media company which includes Rogers Wireless, Canada's largest wireless voice and data communications services provider and the country's only carrier operating on the world standard GSM/GPRS technology platform; Rogers Cable, Canada's largest cable television provider offering cable television, high-speed Internet access and video retailing; and Rogers Media, Canada's premier collection of category leading media assets with businesses in radio and television broadcasting, televised shopping, publishing and sports entertainment.

Contact Us

For more information, please contact your Rogers Business Solutions account representative or visit www.rogers.com/business. For general inquiries, please call **1-800-496-4401**.

